

## TEO Selects Complete Agama Solution for Digital TV Service Quality Monitoring

(LINKÖPING, April 8, 2008) – Agama Technologies today proudly announced that TEO LT, AB (hereinafter – TEO), Lithuania's incumbent telco, chose Agama's end-to-end monitoring solution to ensure the quality of the digital TV services in their IP and DVB-T network, using Ericsson as the systems integrator.

Delivering digital TV services is not without its challenges and the combination of the viewers' high expectations and the complexity and sensitivity of the service itself brings unique and serious demands on an operator's network delivery chain. By monitoring the quality of the actual DTV service the operator can improve network performance, focus on their customers' experience, and deliver superior quality of service.

TEO, providing integrated telecommunication, IT and TV services to residents and business, has selected Agama to be the provider of an end-to-end solution for quality monitoring of their digital TV services over IP and DVB-T, with Ericsson as the systems integrator responsible for implementation. The selected solution covers Agama Analyzer nodes for monitoring from content ingestion origin, to efficient last mile and in-home monitoring of their IPTV service with Agama's embedded STB monitoring probes. With this solution TEO will have all means to follow the delivered service quality throughout the network all the way to the end customer, thereby strengthening their position as a high quality service provider with expressed focus on customer satisfaction.

*"We are honoured that yet another incumbent telco with a long and successful history has chosen our solution to ensure their DTV service quality", says Mikael Dahlgren, Managing Director of Agama Technologies. "By providing unified quality metrics regardless of transmission form Agama enables multi transmission operators like TEO to both increase their service quality and simplify their service assurance.. As operators develop their business into several TV transmission arenas Agamas solutions can easily be extended to provide support for their evolved business."*

The Agama Digital-TV Monitoring Solution is a complete product line to ensure DTV service quality throughout the whole delivery chain from head-end to the viewer's STB. Powered by unique multi-metric monitoring the solution enables operators to take control of the service from the transport to the content layers supporting all parts of the organization, from NOC and customer care to management. The Agama solution comes with features that enable improved service quality, increasing customer satisfaction and lowering churn.

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## **About TEO LT, AB**

TEO - the largest Lithuanian broadband Internet access and voice telephony services operator, providing integrated telecommunication, IT and TV services to residents and business. Having the largest experience in the telecommunications business in Lithuania, the Company pays exclusive attention to high quality of services and satisfaction of customer needs. 60 per cent of the Company's shares are indirectly owned by TeliaSonera AB, one of the largest telecommunications corporations in the Nordic and Baltic countries. TEO LT, AB shares are traded on the Vilnius and London Stock Exchanges. For more information, please visit [www.teo.lt](http://www.teo.lt).

## **About Agama Technologies**

Agama Technologies is a leading provider of the new generation quality assurance solutions for digital TV services. The company has been a pioneer in providing complete and proven end-to-end, multi-metric monitoring solutions to the market, and today more than 40 telcos, broadband operators and TV service providers rely on Agama's solutions to ensure their TV service quality and customer satisfaction.

Agama Technologies AB is based in Linköping, Sweden and is privately held by the founders. For more information, please contact [info@agama.tv](mailto:info@agama.tv) or visit [www.agama.tv](http://www.agama.tv).

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