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## **Agama announces ASI support, portal integration API, in version 2.3 of the Agama IPTV Monitoring Solution**

Agama Technologies AB today announces version 2.3 of the Agama IPTV Monitoring Solution with new features to improve the service quality awareness at IPTV providers.

With the addition of ASI support the Agama solution can monitor the TV service just after it is received in the head-end and before it is processed in transraters, transcoders and IP Streamers. This allows Agama Analyzer to monitor a TV channel in each step of the distribution chain, from the IRD (Integrated Reciever Descrambler) to the DSLAM and the customer.

The Agama Enterprise Server 2.3 adds a portal integration API to enable automatic transfer of service quality information to a portal/middleware system. A customer can then automatically get a message on his TV screen if there is a problem with a channel.

"Having a high service quality is a competitive necessity in today's marketplace" says Managing Director Mikael Dahlgren. "With the addition of ASI an operator can quickly pinpoint any errors that occur before the TV service is transmitted over IP, reducing the time and cost to locate and correct a problem. The portal integration API allows customers to be directly informed in case of service disruption, reducing customer frustration and operational cost by reducing the number of calls to the customer care centre".

The Agama IPTV Monitoring solution is complete monitoring solution that allows service providers to monitor the delivered quality of their IPTV service in real time. It supports multiple codecs (including MPEG-2 and MPEG-4 AVC) in standard and high definition (HDTV) over both UDP and RTP transport in IP networks and over ASI. Agama analyzes the IPTV service from the quality of experience (QoE) perspective and provides the basis for objective analysis of delivered quality as well as Service Level Agreement follow-up. All levels of the IPTV service are analyzed to assess the impact of problems on the user experience.

Agama 2.3 will be available in April 2006.

### **About Agama**

Agama Technologies AB is devoted to be the leading provider of products and services enabling high quality digital media distribution of over IP networks.

The company is privately owned by the founders and is based in Linköping, Sweden.

For questions about this press release, contact Mikael Dahlgren at [info@agama.tv](mailto:info@agama.tv), or +46 (0)13 31 00 40.

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