

Press Release, Linköping 2006-03-31

Agama Embedded Monitoring announced, a complete solution for monitoring quality of service in the set-top box

Agama Technologies is proud to present Agama Embedded Monitoring, an extension of the Agama IPTV product family. Agama Embedded Monitoring extends the Agama IPTV Monitoring solution into the set-top box and enables an operator to monitor the delivered quality of an IPTV service to each and every customer. By integrating Agamas software module in an STB or other Customer Premises Equipment (CPE) real time quality reports can be transferred to the Agama IPTV Monitoring solution. This enables true end-to-end monitoring of the IPTV services from the head-end to the customer STB.

The Agama system helps improve operator quality awareness with real time graphs of end-user delivered quality and reports for SLA compliance. End point quality can be compared with quality in the core network to find problems in distribution and last mile delivery. Customer complaints can be analyzed remotely to reduce expensive truck rolls. The Embedded Monitoring also provides proactive monitoring where service problems can be detected and fixed before the customer calls in or defects the IPTV service.

“This is another step in our end-to-end IPTV quality assurance mission to provide operators with the tools they need to provide cost-effective and high quality IPTV services” says Managing Director Mikael Dahlgren.

The Agama Embedded Monitoring solution is built with the CPE environment in mind and using Agamas extensive experience with set-top boxes. Agama is partnering with leading set-top box vendors to provide a pre-integrated solution to reduce customer deployment time and cost.

About Agama

Agama Technologies AB is devoted to be the leading provider of products and services enabling high quality digital media distribution of over IP networks.

The company is privately owned by the founders and is based in Linköping, Sweden.

For questions about this press release, contact Mikael Dahlgren at info@agama.tv, or +46 (0)13 31 00 40

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